

**KESKO** 

# GROWTH STRATEGY EXECUTION DRIVING GROWTH

August 2024

## **KESKO TODAY**

#### **KEY FINANCIALS**

	Q2/2024	2023
Net sales, € million	11,704.0	11,783.8
Operating profit, € million*	656.3	712.0
Operating margin, %*	5.6	6.0
Profit before tax, € million*	527.1	630.4
Cash flow from operating activities, € million	1,158.9	1,049.5
Return on capital employed, %*	11.8	13.4
Capital expenditure, € million	743.4	678.9





Leading trading sector company in Northern Europe with retail and B2B sales of nearly €16bn



~ 45 000 employees in the whole K Group,1,800 stores, 3 divisions, comprehensive digital services in 8 countries



Sustainability at the core of the strategy



Market cap ~€7bn with ~115,000 shareholders

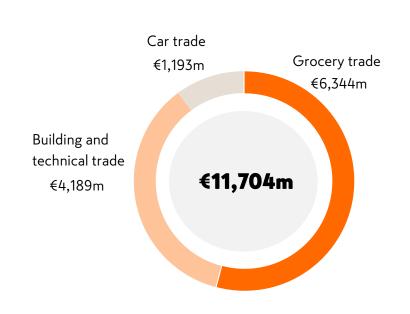


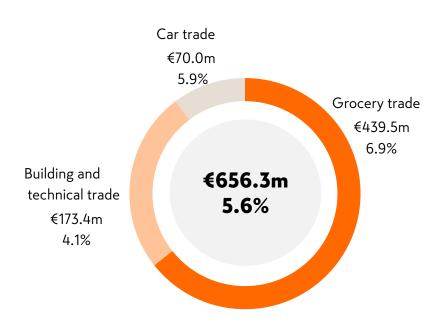
\*comparable

**KESKO SEGMENT KEY FIGURES** 

#### **NET SALES**

#### **OPERATING PROFIT**











## STRONG POSITION IN ALL AREAS OF FINNISH FOOD TRADE

**ECITYMARKET** 

**K**Supermarket

**K**Market



- Strong No. 2 in Finnish grocery trade, with a market share of over 34%
- Finland's most extensive network of grocery stores, some 1,200 stores run by K-retailers
- Leading online grocery operator
- Some 1.6 daily store visits by customers

- No. 1 in Finnish foodservice trade, with a market share of approx. 48%
- Finland's biggest online store for food, some 70% sales via digital channels
- Strong private labels, which account for over 50% of sales

Advanced common operations: sourcing, logistics and IT



## **GROCERY TRADE DIVISION IN BRIEF**



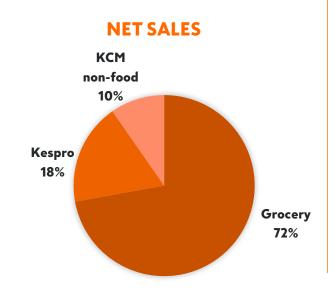






The leading foodservice provider in Finland

47.9% market share



	2023	2022	2021
Net sales, € million	6,351.6	6,124.7	5,909.0
Operating profit*, € million	444.8	460.4	442.9
Operating margin*	7.0%	7.5%	7.5%
Capital expenditure, € million	304	258	123
Cash flow from operating activities, € million	494.2	436.8	493.4



## **GROCERY TRADE DIVISION**

#### **GROCERY STORE BUSINESS**



#### In brief:

Operates in Finland, business comprises three grocery store chains with some 1,200 stores across the country operated by some 900 K-retailer entrepreneurs. Three different store formats. Also online grocery services and popular private label products. Accounts for 82% of the division's net sales.

#### **Customers:**

B2C trade: some 1.8 million daily customer encounters and 4.5 million weekly visits to digital channels.

Over 3.3 million members of the K-Plussa customer loyalty programme.

#### **Key figures:**

Net sales €5,196.7 million; operating profit €369.8 million; operating margin 7.1%



#### **Market and market shares:**

Total Finnish grocery trade market €21–22 billion; Kesko the **second biggest operator** with a market share 34.3% (Nielsen). Market leader in Finnish online grocery.



#### **Growth drivers:**

GDP, purchasing power, price competition, urbanisation and changes in population structure, customer data and insight.

#### **Competitors and peers:**

Grocery store operators in Finland: S Group, Lidl International peers: Ahold Delhaize, Axfood, Coop Group, Tesco, Kroger, Carrefour



### **KESKO AND K-RETAILERS**

#### **KESKO**

Store concepts

Chain selections, wholesale

Responsible purchasing channels, purchasing alliances, logistics

Own brands

Data-driven management, customer data

Marketing services

Online stores

Store chains

Store sites

Centralised services
(IT, financial administration, other support processes)

Retailer reserves

Wholesale, product strategy

Chain agreement, chain steering

Services and business support



Wholesale profit

Chain fees based on net sales

Store site fees based on sales margin

Other cost-based fees



#### **K-RETAILERS**

Responsible for ensuring customer satisfaction, results and profitability in their stores

Store-specific business ideas based on customer data

Synergies from the multi-store model

Significant employers

Purchases from local businesses

Members of K-Retailers' Association

The retailers pay a net sales-based chain fee and a sales margin-based store site fee to Kesko. Store site fees account for approximately half of the fees paid by retailers to Kesko. Other cost-based fees include those related to e.g. marketing, logistics and IT.

### **GROCERY TRADE DIVISION**

#### **FOODSERVICE BUSINESS**



#### In brief:

Operates in Finland, business comprises Kespro's foodservice wholesale with 13 cash-and-carry outlets and online sales (70% of total sales), a wide range of services and digital tools (e.g. training, menu development, reporting and forecasting), and Kespro's own brand products (50% of total sales).

#### **Customers:**

B2B trade: restaurants, cafés, workplace cafeterias, hotels and public operators such as municipalities and hospitals. Lunch and cafeteria type of sales account for ~ 70% of Kespro's sales.

#### **Key figures:**

Net sales €1,154.9 million; operating profit €75.0 million; operating margin 6.5%



#### Market and market share:

Total Finnish foodservice market €2.5 billion; Kespro the market leader with a market share of ~ 48%.



#### **Growth drivers:**

The growing popularity of eating out, GDP, purchasing power, price competition, urbanisation and changes in population structure.

#### **Competitors and peers:**

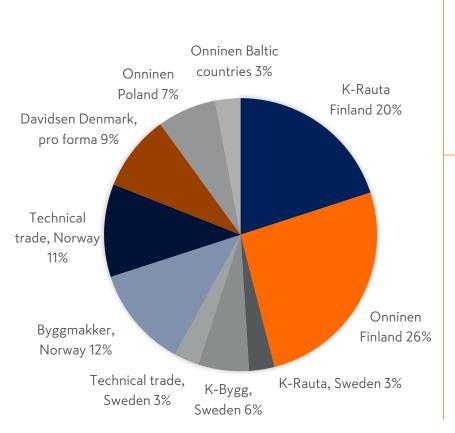
Foodservice in Finland: Valio Aimo, Meira Nova, Metro-tukku International peers: Marr, Snabbgross, Sysco





## **BUILDING AND TECHNICAL TRADE IN BRIEF**

#### **NET SALES**



Leading operator in building and technical trade in Northern Europe



**Customer segments:** Technical professionals, professional builders and consumers **Number of employees:** some 6,100

	2023	2022	2021
Net sales, € million	4,193	4,591	4,172
Operating profit*, € million	212.5	323.8	296.1
Operating margin*	5.1%	7.1%	7.1%
Capital expenditure, € million	273.0	108.2	42.8
Cash flow from operating activities, € million	176.6	215.6	260.4

<sup>\*</sup> comparable



## LEADING PLAYER IN BUILDING AND TECHNICAL TRADE IN NORTHERN EUROPE

Total retail sales of €6.0 billion\*, B2B accounts for over 80% of sales\*\*

#### **TECHNICAL TRADE**

#### **BUILDING AND HOME IMPROVEMENT TRADE**



**K**Rauta





- Net sales €2,344.7 million
- Operating profit €128.5 million
- Operating margin 5.5%
- 100% B2B

- Net sales € 1,912.1 million
- Operating profit €65 million
- Operating margin 3.4%
- Builders merchant for professional builders 67%
- DIY for consumers 33% of sales



- Kesko Senukai joint venture
- Leading DIY operator in the Baltics, 70% DIY \*\*\*
- Kesko's share 50%
- Retail sales €1,177 million\*



## **BUILDING AND TECHNICAL TRADE**

#### **TECHNICAL WHOLESALE**



#### In brief:

Operates in 7 countries. Kesko subsidiary Onninen offers technical wholesale products and services (offering varies between countries) in stores, online and via on-site solutions. Finland accounts for 53% of net sales

#### **Customers:**

100% B2B trade – customers include technical contractors like plumbers and electricians, industry, infrastructure builders, and retailers

#### **Key figures:**

Net sales €2,344.7 million; operating profit €128.5 million; operating margin 5.5%



#### **Market and market shares:**

Total market (est.) for 8 countries (incl. Denmark) €23 bn; Kesko's market shares Finland 45% (market leader), Sweden 10% (infra-structure), Norway 41% (electricals)\*, Poland 5%, Estonia 11%, Latvia 5%, Lithuania 3%

#### **Growth drivers:**

Urbanisation, green transition, building and construction work becoming more technical and being outsourced to professionals, growing renovation need and infrastructure investment debt, digitalisation, market consolidation

#### **Competitors and peers:**

Dahl, Ahlsell, Rexel, Grainger, Wurth, Sanistål, Elektroskandia, Solar



#### **TECHNICAL TRADE**

## STILL FURTHER POTENTIAL FOR GROWTH

## Market size €23 billion

<b>+</b>	Technical trade
Retail market (€bn)	3.3
Market share	20 %
Market share of current operating market	41%*
<b>+</b>	Technical tradë
	<u> </u>
Retail market (€bn)	7.8
Retail market (€bn)  Market share	7.8
Market share  Market share of current	2%



<b>+</b>	Technical trade
Retail market (€bn)	2.6
Market share	45%

	Technical trade
Retail market (€bn)	2.1
Market share	11%, 5%, 3%

	Technical trade
Retail market (€bn)	6.0
Market share	5%



<sup>\*</sup> Norway: Currently Kesko operates only in electrical market (Virke)

<sup>\*\*</sup> Sweden: Currently Kesko operates only in water & sewage and infra markets (SEG+RGF)

## **BUILDING AND TECHNICAL TRADE**

#### **BUILDING AND HOME IMPROVEMENT**



#### In brief:

Operates in 7 countries; offers products and services for building, renovation, garden, interior decoration and home furnishing through various store chains, including K-Rauta (FI), K-Bygg (SE), Byggmakker (NO), Kesko Senukai (Baltics), Davidsen (DK) as of 1 Feb. 2024; Finland 49% of net sales

#### **Customers:**

68% building professionals, 32% consumers (DIY)

#### **Key figures:**

Net sales €1,912.1 million; operating profit €65 million; operating margin 3.4%



#### **Market and market shares:**

Total market (est.) for 8 countries (incl. Denmark) €25 bn; Kesko's market shares Finland 49% (market leader), Sweden 7%, Norway 13%, Baltic Countries 33%, entry to Denmark in 2024, market share 10%

#### **Growth drivers:**

Urbanisation, green transition, building and construction work becoming more technical and being outsourced to professionals, growing renovation need and infrastructure investment debt, digitalisation, market consolidation

#### **Competitors and peers:**

Stark, Beijer, Optimera, Mestergruppen, Bygma, Travis Perkins, Ferguson



#### **BUILDING AND HOME IMPROVEMENT**

## SUCCESSFUL M&A CARRIED OUT - STILL FURTHER POSSIBILITIES

### Market size €21 billion

<b>+</b>	Professiona builders	al Consumers
Retail market (€bn)	3.7	1.9
Market share 2023	1	13%

uilders	Consumers
3.6	2.4
79	%
	3.6

<b>+</b>	Profession builders	onal Consumers
Retail market (€bn)	3.2	0.8
Market share		10%



÷	Profession builders	onal Consumers
Retail market (€bn)	1.8	1.0
Market share		49%

Professional Consumers builders
2.8
33%





2021

## **CAR TRADE IN BRIEF**



#### K-Auto is the leading and most interesting automotive company in Finland



Importing and sales of attractive and high-quality new cars.



Significant multi-brand used car sales in Finland.



Comprehensive offering of car maintenance and repair services including nationwide K-Lataus EV charging network.

Number of employees: Approx. 1,500

	2020	2022	2021
Net sales, € million	1,079	911	1,028
Operating profit*, € million	73	48	52
Operating margin*	6.8%	5.3%	5.1%
Capital expenditure**, € million	80	45	71
Cash flow from operating activities, € million	65	18	117
Comparable **) Gross capex i.e. increases			

2023

2022





Market share in new cars in 2023 (incl. passenger cars and vans)

One unified brand for over million customers







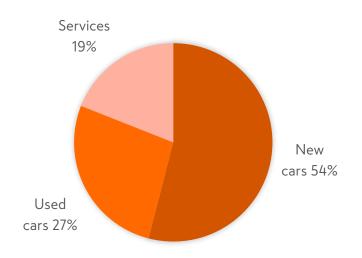








#### **CAR TRADE NET SALES €1,079M**





### **CAR TRADE**



#### In brief:

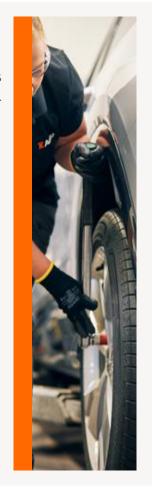
Operates in Finland. The whole value chain - imports and sells Volkswagen Group car brands, sells used cars, and offers carrelated services (e.g. servicing, leasing, EV charging). Division also includes two sports trade chains.

#### **Customers:**

Primarily Finnish consumers, also companies when leasing cars

#### **Key figures:**

Net sales €1,262.3 million; operating profit €82.6 million; operating margin 6.5% Of which sports trade net sales €183.9m, operating profit



#### Market and market shares:

Total first registrations of new cars in Finland approx. 90,000 in 2023, of which Kesko's K-Auto accounted for some 15.1 %

#### **Growth drivers:**

E-mobility, updating Finland's outdated vehicle stock, digitalisation changing customer behaviour and helping to improve operational efficiency, new competitors entering European markets

#### **Competitors and peers:**

Car trade: Veho, Kamux, Hedin, Rinta-Jouppi, Wetteri Sports trade: XXL, Stadium





€9.5m, operating margin 5.1%

















## HIGHLIGHTS OF THE STRATEGY



## **KESKO IS AFFECTED BY VARIOUS MEGATRENDS**



#### **INTEREST RATES & INFLATION**

- Weak consumer and business confidence
- Higher cost of capital
- Lower construction activity
- Price driven consumer behaviour

#### **DEMOGRAPHIC CHANGES**

- Aging population increasing role of senior citizen customers
- Smaller households
- Immigration and availability of employees

#### **URBANISATION**

- Migration to growth centres
- Substantial infra and building debt
- Drives K's store site network development

#### **EFFORTLESSNESS**

- Convenience emphasised in consumption habits – ready meals, eating in restaurants, express deliveries
- Increased individuality

#### **CLIMATE CHANGE & GREEN TRANSITION**

- Energy efficiency and energy infrastructure investments
- Electric vehicle transition is expected to accelerate
- Increasing sustainability regulation

#### **DIGITALISATION & AI**

- Increasing need for high-class digital services
- Fully utilising the AI potential improving process efficiency, more personalised customer experience



### **KESKO'S STRATEGY**

## THE LEADING AND MOST ATTRACTIVE TRADING SECTOR GROWTH COMPANY IN NORTHERN EUROPE

**VISION** 

STRATEGIC DELIVERING
TARGETS PROFITABLE GROWTH

STRENGTHENING MARKET POSITION

BUILDING FOCUSED B2C AND B2B BUSINESS PORTFOLIO

INCREASING CUSTOMER VALUE

**COMPETITIVE ADVANTAGES** 

OPERATIONAL EXCELLENCE

OMNICHANNEL CUSTOMER EXPERIENCE

K RETAILERS & COMMERCIAL SPIRIT

FORERUNNER IN SUSTAINABILITY

TRUSTED K BRAND

**BUSINESSES** 







**GROCERY TRADE** 

BUILDING AND TECHNICAL TRADE

**CAR TRADE** 

**PURPOSE** 

TOWARDS BETTER TRADE EVERY DAY - CUSTOMER AND QUALITY IN EVERYTHING WE DO



# GROCERY TRADE: TARGET TO MAINTAIN GOOD PROFITABILITY AND GAIN MARKET SHARE

#### **KEY ACTIONS:**

- STRENGTHENING STORE SPECIFIC BUSINESS IDEAS:
   Focusing on strengthening chosen competitive advantages and raising the level of stores.
- **DEVELOPING STORE SITE NETWORK:** Targeted investments in the store site network focusing on growth centres.
- price competitiveness with a systematic price program and improving price image.
- **CONTINUING GOOD DEVELOPMENT IN KESPRO:** Further strengthening Kespro's market-leading position.

INVESTMENTS WILL HAVE A SLIGHT EFFECT ON PROFITABILITY.

HOWEVER, EBIT DEVELOPMENT WILL BE STABLE AND PROFITABILITY CLEARLY ABOVE 6% DESPITE INVESTMENTS.





## GROCERY TRADE: TARGET TO GAIN MARKET SHARE IN GROCERY TRADE

#### **ACTIONS:**

- Strengthening store-specific business ideas
- Targeted investments in the store site network focusing on growth centres
- Targeted investments in price towards competitive price levels and targeted offers, and improving price image

## INVESTMENTS WILL HAVE A SLIGHT IMPACT ON GROCERY TRADE PROFITABILITY

HOWEVER, EBIT DEVELOPMENT WILL BE
STABLE AND PROFITABILITY CLEARLY ABOVE
6% DESPITE INVESTMENTS DURING THE
STRATEGY PERIOD



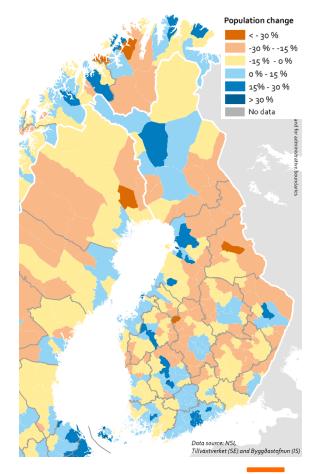


## GROCERY TRADE STORE SITE INVESTMENT FOCUS ON GROWTH CENTRES

Emphasising hypermarkets and other larger units

- Urbanisation is expected to accelerate in Finland
- Long-term store site investment program to ensure Kesko's competitiveness and market share development
- During up-coming years annual investments: €200M €250M per year
- Key targets:
  - To focus store site network in growth areas and larger units
  - To open new hypermarkets especially in Helsinki Metropolitan Area
  - To improve customer experience, sales efficiency and profitability of the stores
  - To improve online shopping experience
  - By the end of the decade, the store site network is renewed, in right locations and meets up-coming legislative requirements related to energy efficiency and greenhouse gases



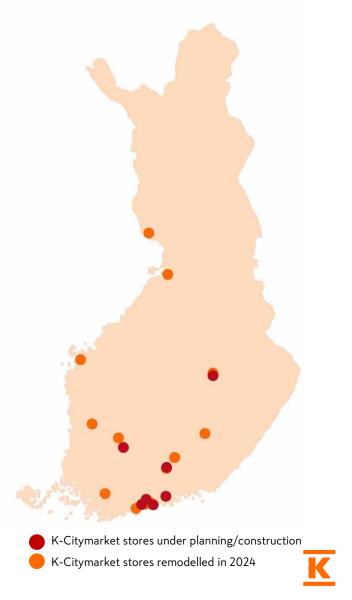




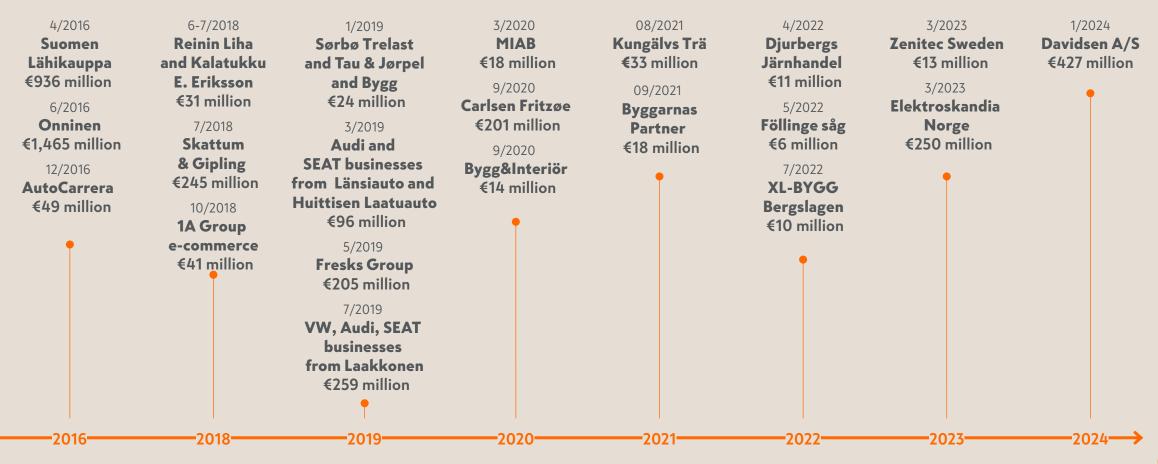
### NEW HYPERMARKETS TO BE OPENED IN FINNISH GROWTH CENTRES

### Several new growth centre hypermarkets in pipeline

- K-Supermarket Columbus in Eastern Helsinki to be converted into a K-Citymarket hypermarket in 2024
- New K-Citymarket in Lempäälä near Tampere in 2025
- New K-Citymarket in Lahti in autumn 2025, replacing K-Citymarket Paavola
- New K-Citymarket in Haapaniemi, Kuopio in 2026
- New K-Citymarket in Kivistö, Vantaa, Helsinki metropolitan area in 2026
- New K-Citymarket in Porvoo in spring 2027, replacing an outdated hypermarket
- A bigger grocery store under planning for Espoon keskus in Finland's second biggest city Espoo
- In 2024, nearly 50 grocery stores to be updated and renovated, of which 13 hypermarkets
- Investments in store updates and new stores totalling €200-250 million in 2023, same store-site capex level to be expected in upcoming years



## ACQUISITIONS HAVE PLAYED A SIGNIFICANT ROLE IN INTERNATIONAL GROWTH

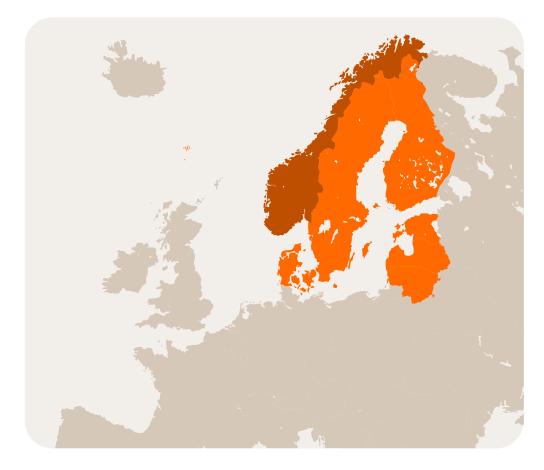




## ELEKTROSKANDIA STRENGTHENED ONNINEN'S POSITION IN TECHNICAL TRADE IN NORWAY

## ONNINEN NOW THE MARKET LEADER IN ELECTRICAL WHOLESALE IN NORWAY

- Kesko acquired Elektroskandia Norge in March 2023
- One of the most significant distributors of electricals in Norway
  - Net sales of some €250 million (2022)
  - Around 270 employees
- The deal made Onninen the market leader in electrical wholesale in Norway, with a market share of over 40%
- Green transition and technical requirements support demand for electrical products
- Integration now completed and full synergy potential starting to realise





## ENTRY TO DENMARK AN IMPORTANT STRATEGIC STEP

- Kesko has a consistent strategy in building and technical trade: to consolidate the market in Northern Europe and to be among the leading players in B2B business in each country
- The Danish market is not yet consolidated, great potential for growth organically and through acquisitions
- Downturn affects the business, but at the same time offers consolidation opportunities for an industrial operator like Kesko
- Kesko announced the acquisition of Davidsen in August 2023, and of three more builders' merchant companies in August 2024.



## MARKET SHARE IN DANISH BUILDERS' MERCHANT SET TO RISE FROM ~10% TO ~20% VIA ACQUISITIONS

#### **DAVIDSEN**

#### KESKO SUBSIDIARY AS OF 1 FEB. 2024

- Kesko acquired 90% of the previously family-owned Davidsen Koncernen A/S, EV approx. €190 million
- Company: One of Denmark's biggest building and home improvement trade operators, focus on B2B customers
- Financials: 2023 net sales €427 million, operating profit €7 million (excl. IFRS 16)
- Market share: ~30% in Southern Denmark, ~10% in the whole country; 23 stores (19 owned by Davidsen)

#### **ACQUISITIONS ANNOUNCED ON 14 AUGUST 2024 \***

#### TØMMERGAARDEN A/S

Company: A builders' merchant focusing mainly on B2B customers in Northern and Central Jutland. Privately held, currently part of the XL Byg chain.

Financials: 2023 net sales €185 million, operating profit €8 million (excl. IFRS 16) Market share: ~11% in Northern and Central Jutland, 17 fully-owned stores

#### ROSLEV TRÆLASTHANDEL A/S

Company: A builders' merchant focusing on B2B customers in Central Jutland. Privately held, currently part of the XL Byg chain.

Financials: 2023 net sales €104 million, operating profit €6 million (excl. IFRS 16)

Market share: ~9% in Central Jutland, 4 fully-owned stores

#### CF PETERSEN & SØN A/S

Company: A builders' merchant focusing on B2B customers in Zealand. Privately held, currently part of the XL Byg chain.

Financials: 2023 net sales €113 million, operating profit €5 million (excl. IFRS 16)

Market share: ~8% in Zealand, 5 fully-owned stores



Subject to authority approvals and conditions. Acquisitions expected to be completed by H1/2025

# BUILDING AND TECHNICAL TRADE: FOCUSING ON SECURING PROFITABILITY AND GENERATING CASH FLOW

#### **KEY ACTIONS:**

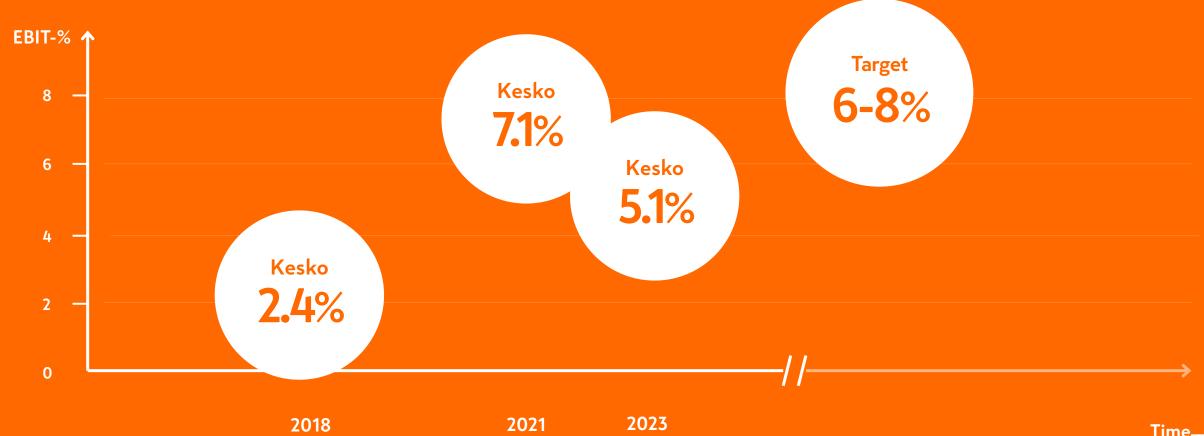
- **FINLAND:** Continuing growth and winning market share.
- **SWEDEN AND NORWAY:** Stabilising and improving business performance. Integration of acquired companies.
- **DENMARK:** Finalising the integration of Davidsen and improving performance through growth.
- **GROWTH THROUGH ACQUISITIONS:** M&A to boost profitable growth in Northern Europe.

THE LONG-TERM STRATEGIC TARGET OF 6-8 % EBIT MARGIN IS STILL VALID.





## BUILDING AND TECHNICAL TRADE LONG-TERM EBIT-% TARGET INTACT



# CAR TRADE: FOCUSING ON PERFORMING BETTER THAN THE MARKET IN ALL BUSINESSES

#### **KEY ACTIONS:**

- CONTINUING WITH GROWTH STRATEGY:
   Major turnaround and continuous development establish a robust foundation for the next strategy period.
- MAINTAINING THE BALANCED BUSINESS
   PORTFOLIO: New cars, used cars and services.
- **COOPERATION WITH THE VOLKSWAGEN GROUP:**Continuing the good cooperation with Volkswagen Group and Porsche AG.
- Continuing as a strong market leader in sports trade.

#### **SOLID EBIT DEVELOPMENT**

**#1 IN BRAND AWARENESS AND PREFERENCE** 





## **KESKO'S FINANCIAL TARGETS INTACT**

	TARGET	2023
OPERATING MARGIN, COMPARABLE	OVER 6%	6.0%
RETURN ON CAPITAL EMPLOYED, COMPARABLE, %	OVER 14.5%	13.4%
INTEREST-BEARING NET DEBT/EBITDA, EXCLUDING IFRS 16 IMPACT	AT MAXIMUM 2.5	0.7



## SUSTAINABILITY IS INTEGRATED INTO OUR BUSINESS



#### **SUSTAINABILITY STRATEGY**

#### VISION

We enable sustainable choices for our customers and drive change throughout the value chain

#### **FOCUS AREAS**

Climate and nature
Value chain
People
Good governance

#### **EXECUTION BY THE BUSINESS DIVISIONS**

Grocery trade

Building and technical trade

Car trade

## PROGRESS MEASURED USING INDICES AND ASSESSMENTS

Dow Jones Sustainability Indices, MSCI ESG, Sustainalytics, and CDP



### FOCUS AREAS AND KEY OBJECTIVES IN ESG

#### WE ENABLE SUSTAINABLE CHOICES FOR OUR CUSTOMERS AND DRIVE CHANGE THROUGHOUT THE VALUE CHAIN



#### CLIMATE AND NATURE

#### Achieving carbon neutral K Group

- Carbon neutrality by 2025 and zero emissions by 2030 in our own operations and transports
- Challenging our suppliers to set their CO<sub>2</sub> reduction targets
- Reducing emissions from the use of sold products

Kesko commits to reducing greenhouse gas emissions from its whole value chain to net zero by the year 2050.

#### **Promoting biodiversity**

 Continuing our biodiversity work by creating a biodiversity programme and setting goals for our biodiversity impacts

#### Enhancing circular economy

- Sustainable packaging for all our own brand products by 2025
- Reducing food waste by half by 2030



#### **VALUE CHAIN**

#### Ensuring sustainability in the supply chain

- 100% of suppliers from high-risk countries audited for social responsibility
- Extending audits to take climate and environmental aspects into account

#### **Enabling sustainable choices for our customers**

- Increasing the share of sustainable products of net sales
- Making sustainable choices attractive through selections, data-based tools and communications

#### Creating value for society through sustainable value chains

• Strengthening the Finnish food chain and security of supply



#### **OUR PEOPLE**

### Increasing the safety and wellbeing of our employees

- Supporting people's health, wellbeing and success
- Ultimate target zero injuries

## Fostering diversity, inclusion and equal opportunities for our current and future employees

- Diversity and inclusion programme
- Equal pay
- Gender equality on all levels of the organisation



#### **GOOD GOVERNANCE**

Committing to K Code of Conduct

Remunerating based on sustainability performance

Strengthening sustainability competencies

Using data in a responsible and ethical way that creates value

# KESKO IS ONE OF THE MOST SUSTAINABLE TRADING SECTOR OPERATORS IN THE WORLD

Kesko's sustainability has been recognised in various independent assessments



Member of

Dow Jones Sustainability Indices

Powered by the S&P Global CSA











## FORERUNNER IN TRADING SECTOR DIGITALISATION

Using digitalisation to improve customer experience and make operations more efficient



# Online and digital sales growing forcefully

Digital sales already €2.0 billion

Growth in online sales continues

Continuously improving online efficiency and customer experience



# Data and analytics at the core of business operations

K Group's customer loyalty scheme in Finland has 3.3 million customers

Data-based store-specific business ideas and services

Extensive utilisation of data in everyday decision-making

Versatile data services to partners



# Digitalisation of stores and processes proceeding at a fast pace

Easy-to-use tools to make store processes more efficient

Electronic shelf labels help improve customer satisfaction and make operations more efficient

Electronic in-store displays make stores even more effective marketing channels

Automation of supply chain and background processes



# Digitalisation increases customer loyalty

Targeted marketing

Personal benefits and offers

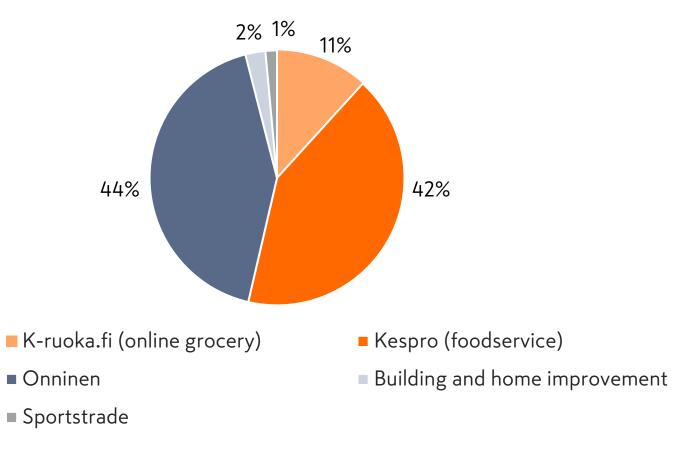
Digital Plussa money

Personal purchase trackers, e.g. carbon footprint calculator

Seamless customer experience irrespective of channel



## **SALES VIA DIGITAL CHANNELS OVER €2.0 BILLION**

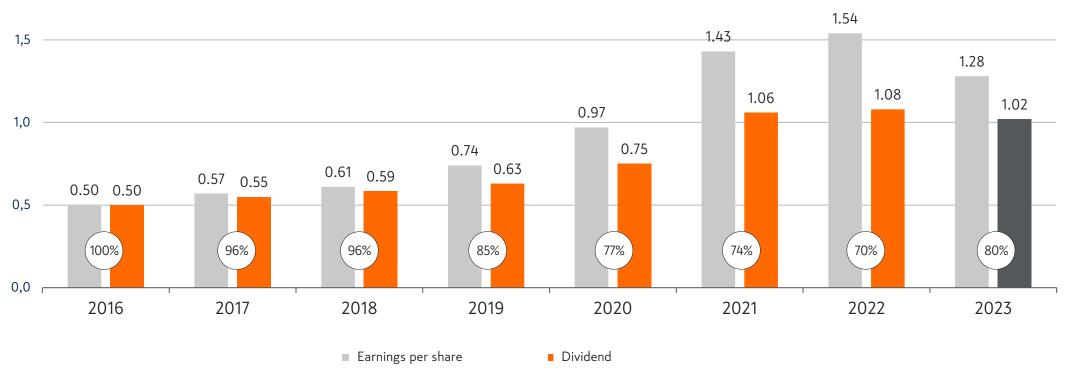




## **DIVIDEND**

Dividend for 2023: €1.02 / share, to be paid in four instalments.

**Kesko's dividend policy:** In the long-term, Kesko aims to distribute a steadily growing dividend of some 60-100% of its comparable earnings per share, taking into account the company's financial position and strategy.





## **KESKO STRATEGY SUMMARY 2024-2026**

- # The portfolio will most likely stay as is during 2024-2026. The focus is on maintaining and further developing current businesses.
- # Targeting growth and profitability improvement as outlook strengthens in construction in 2025-2026.
- # In grocery trade, focusing on maintaining profitability and gaining market share. Raising the level of store-specific business ideas, developing store site network and improving price competitiveness as main focus areas. Further strengthening Kespro's market-leading position.
- # In building and technical trade, focusing on securing profitability and generating cash flow. Finland continues winning market share, Sweden and Norway will focus on integrating past acquisitions and driving profitability. Organic and M&A growth in Denmark.
- # In car trade, continuing with growth strategy in new cars, used cars and services. Winning market in all businesses.
- # Highlighting the importance of people and culture.
- # Balance sheet moderately leveraged.



# JORMA RAUHALA APPOINTED KESKO'S PRESIDENT AND CEO AS OF 1 FEBRUARY 2024



MASTER OF SCIENCE (ECON.), BORN 1965
A STRONG TRACK-RECORD IN RESULT-DRIVEN LEADERSHIP
A LONG CAREER IN KESKO WITH VARIOUS RESPONSIBILITIES

- Joined Kesko Corporation in 1992
- President of building and technical trade division since 2017
- President of grocery trade division 2013-2017
- Managing Director of Kespro 2007-2012

A MODERN APPROACHABLE LEADER





**KESKO HALF-YEAR FINANCIAL REPORT Q2/2024** 

# GOOD PERFORMANCE IN A WEAK MARKET

Jorma Rauhala President and CEO 23 July 2024

# **KEY EVENTS IN Q2/2024**

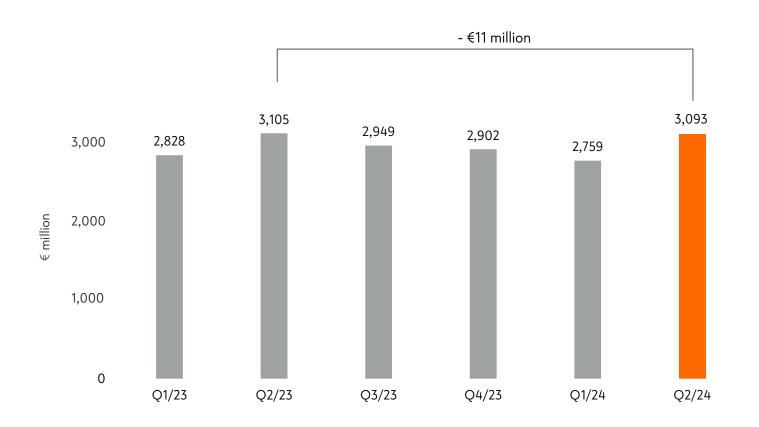
- Net sales and profit decreased as expected, cash flow from operating activities strengthened
- Grocery trade: net sales down, profit at a good level
- Building and technical trade: profitability weakened as expected due to the weak construction cycle, decline slower than in Q1
- Car trade: net sales and profit down. In May, Kesko agreed to acquire the operations of the Autotalo Lohja dealership
- Kesko published an updated strategy: main strategy pillars intact, competitive advantages and objectives for each division refined
- Changes in Group Management Board: Sami Kiiski appointed as President of building and technical trade; Johanna Ali as President of car trade; Anu Hämäläinen as Chief Financial Officer; and Lasse Luukkainen as EVP, Legal and Sustainability

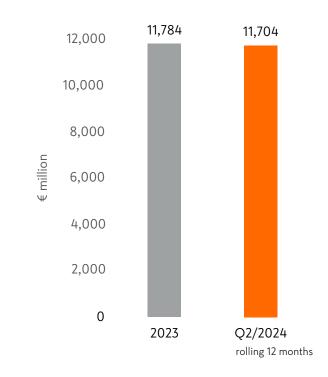
	Q2/2024	Q2/2023
Net sales, € million	3,093.4	3,104.7
Change in net sales, %*	-4.1	-0.8
Operating profit, € million*	178.3	207.6
Operating margin, %*	5.8	6.7
Profit before tax, € million*	150.4	188.9
Earnings per share, basic, €*	0.30	0.38
Cash flow from operating activities, € million	309.0	285.2

<sup>\*</sup> Comparable



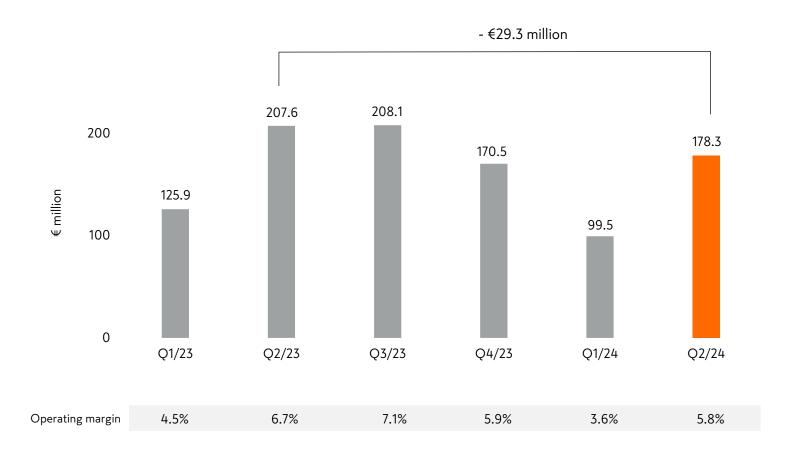
# **NET SALES**

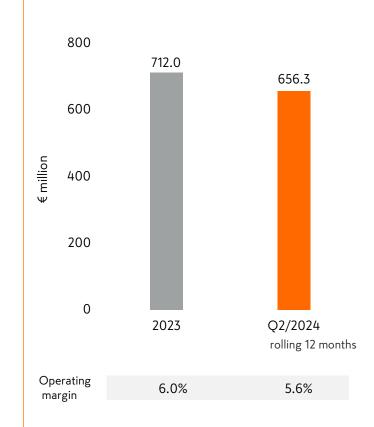






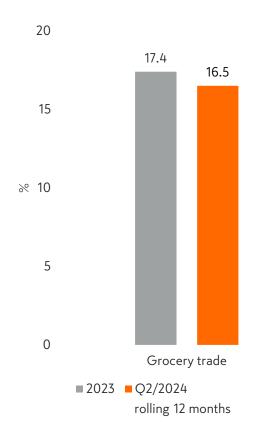
# **OPERATING PROFIT**

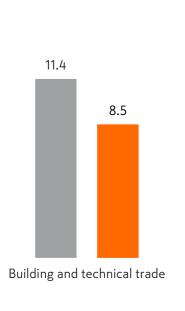






# **RETURN ON CAPITAL EMPLOYED**











# **FINANCIAL POSITION**

	Q2/2024	Q2/2023
Cash flow from operating activities, € million	309.0	285.2
Liquid assets, € million	354.4	271.0
Capital expenditure, € million	128.4	161.2
Interest-bearing net debt excl. lease liabilities, € million	847.3	629.6
Interest-bearing net debt / EBITDA (excl. IFRS 16 impact, rolling)	1.1	0.7
Lease liabilities, € million	2,038.1	2,002.4



# **CAPITAL EXPENDITURE**

	Q2/2024	Q2/2023
Store sites, € million	68.2	79.2
Acquisitions, € million	-0.0	1.4
IT, € million	5.5	5.6
Other investments, € million	54.7	75.0
Total, € million	128.4	161.2



# **EXPENSES**

## Expenses up due to the Davidsen acquisition and real estate costs

	Q2/202 <b>4</b>	Q2/2023
Fixed costs, € million	531.5	494.9
- Employee benefit expenses, € million	217.9	201.9
- Other expenses, € million	172.5	161.2
- Depreciation, € million	141.1	131.7
Cost ratio, %	17.2	15.9

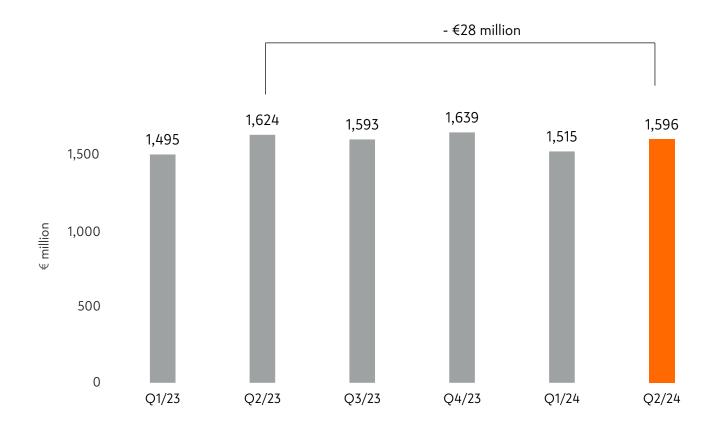


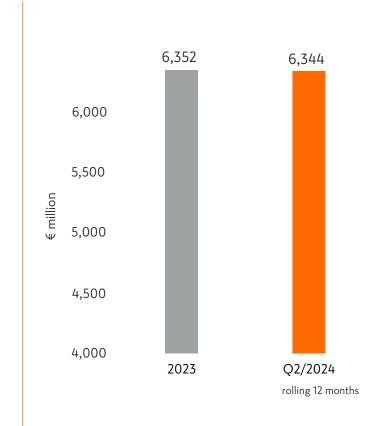


# PROFITABILITY AT A GOOD LEVEL



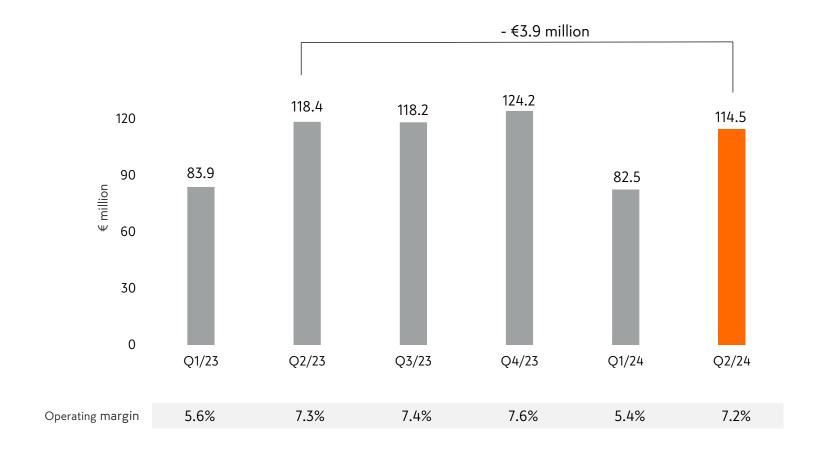
# **NET SALES**

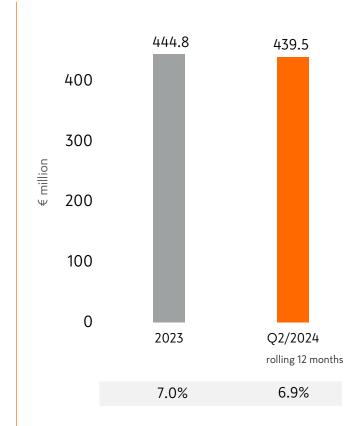






# **OPERATING PROFIT**







# **KEY EVENTS IN GROCERY TRADE IN Q2**

- Net sales and profit decreased, operating margin close to flat year-on-year
  - K Group grocery sales down by 1.1%
  - Kespro's net sales down by 1.3%, still again exceeding market growth
  - K-Citymarket non-food sales down by 4.3%
- Online grocery sales up by 13.5% thanks to express deliveries
- Total grocery trade market growth approx. 0.1%, K Group's sales performance slightly below the market
- Grocery price inflation in Finland approx. 0.1% vs. over 10% in Q2/2023
- Customer flows continued to grow thanks to campaigns, but average purchase down





# BEVERAGES WITH 5.6-8.0% ALCOHOL CONTENT SUCCESSFULLY ADDED TO GROCERY STORE SELECTIONS

- Change in Finnish legislation has enabled the sales of beverages with a 5.6-8.0% alcohol content in grocery stores as of 10 June
- Impact of the legislative change on Kesko's sales expected to be around few dozen million euros annually
- Nearly 450 wine products now sold in K Group grocery stores, approx. 1/3 of sales come from products available exclusively in our stores. White wines account for about half of wine sales.
- Some 100 stronger beer products also added to selections; account for a few percent of total beer sales
- · New alcohol products introduced to stores in a responsible manner, wine typically bought alongside food
- The possibility to buy stronger alcoholic beverages from a grocery store increases customer convenience and benefits especially smaller stores in rural areas







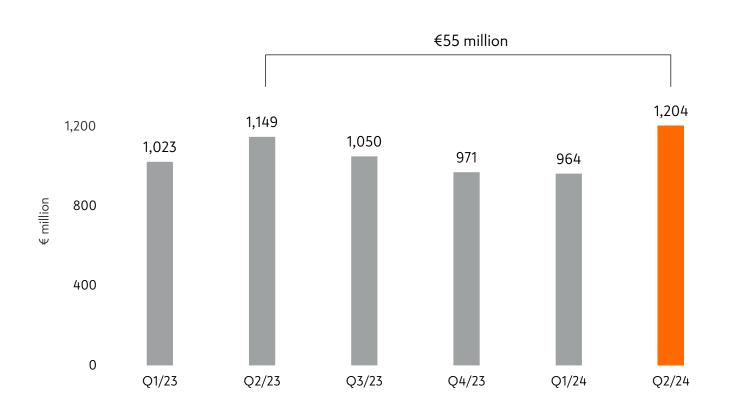
**BUILDING AND TECHNICAL TRADE** 

# RESULT IN LINE WITH EXPECTATIONS IN A DIFFICULT CYCLE



#### **BUILDING AND TECHNICAL TRADE**

# **NET SALES**

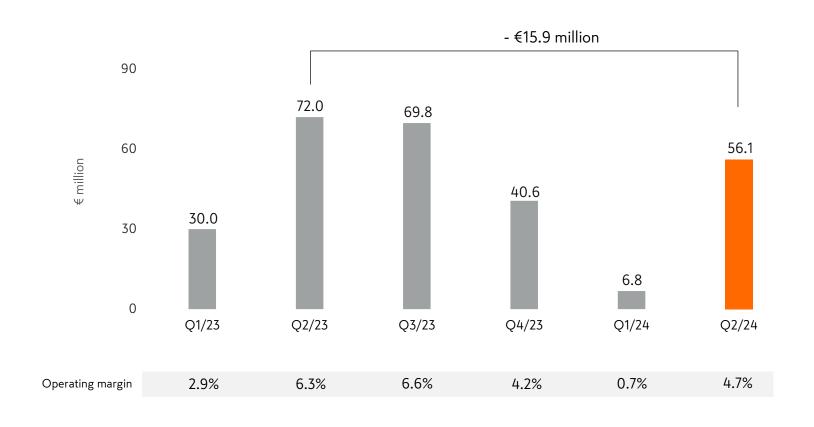


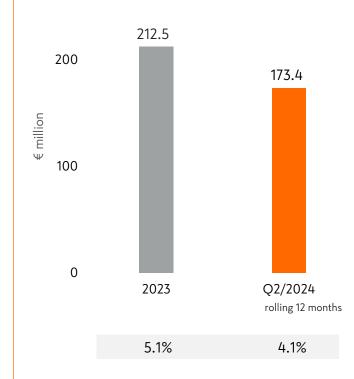




#### **BUILDING AND TECHNICAL TRADE**

## **OPERATING PROFIT**







# KEY EVENTS IN BUILDING AND TECHNICAL TRADE IN Q2

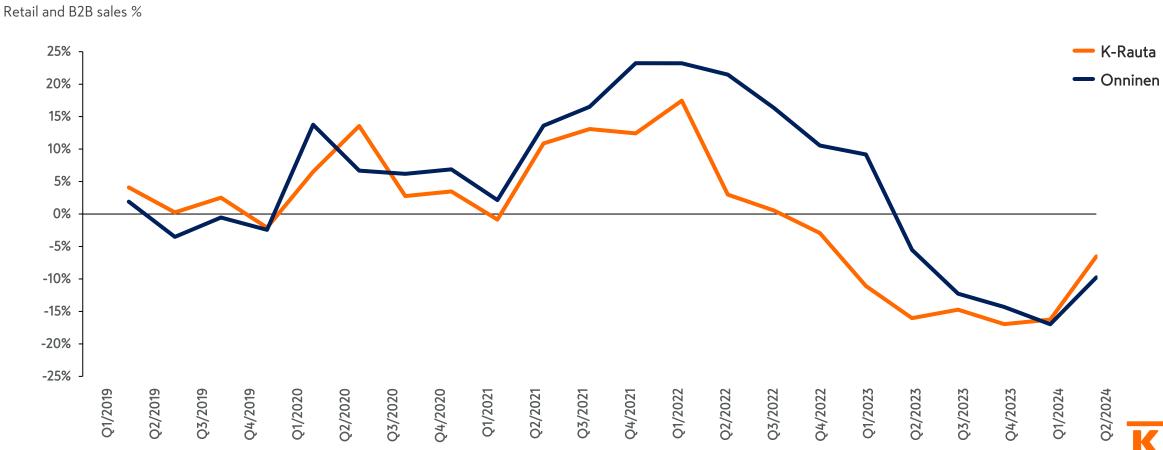
- Construction cycle still weak in the Nordics; turnaround seen in Poland and the Baltics where Onninen's sales growing
- Overall, net sales and operating profit development in line with expectations,
   Davidsen included in the figures
- Onninen's operating profit in particular impacted by weaker sales and profitability of solar power products compared to the exceptional levels of Q2/2023
- The allocation of fair value related to the Davidsen acquisition, mainly related to inventories, had a positive €1.2 million impact
- €2.0 million (€1.4 million) written down for trade receivables past due date
- Share of result from Kesko Senukai €6.3 million (€4.6 million)
- Signs of a pick-up in sales in both building and home improvement trade and technical trade

	Q2/2024	Q2/2023
Net sales, € million	1,203.7	1,148.8
Technical trade	583.8	614.1
Building & home improvement trade	635.9	550.7
Operating profit*, € million	56.1	72.0
Technical trade	19.2	33.9
Building & home improvement trade	30.6	33.4
Operating margin, %*	4.7	6.3
Technical trade	3.3	5.5
Building & home improvement trade	4.8	6.1

<sup>\*</sup>Comparable



# SALES OF K-RAUTA FINLAND AND ONNINEN FINLAND IN 2019-2024

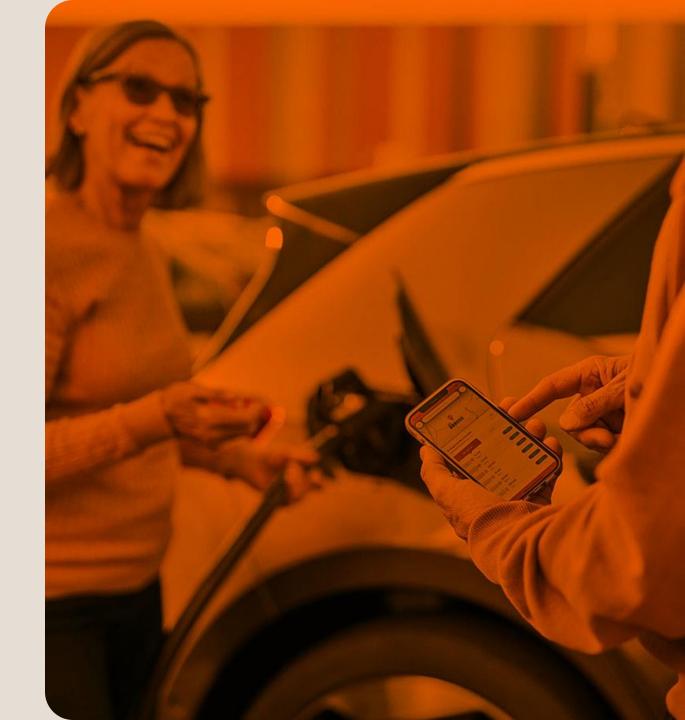






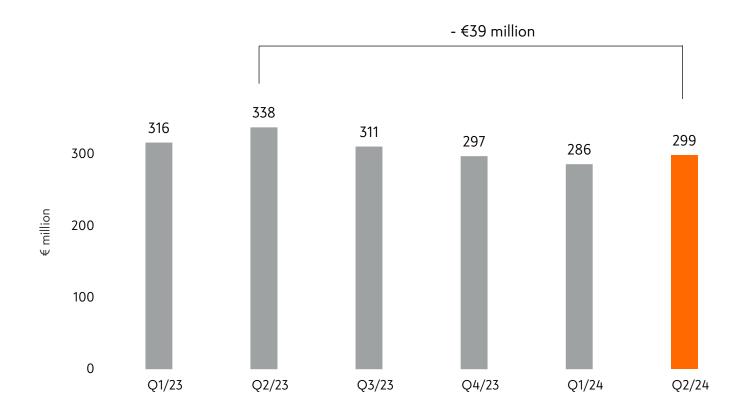
**CAR TRADE** 

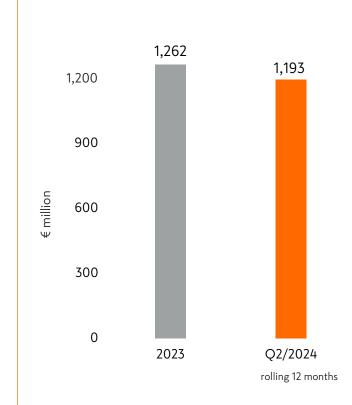
# GOOD PERFORMANCE IN A CHALLENGING MARKET



#### **CAR TRADE**

# **NET SALES**

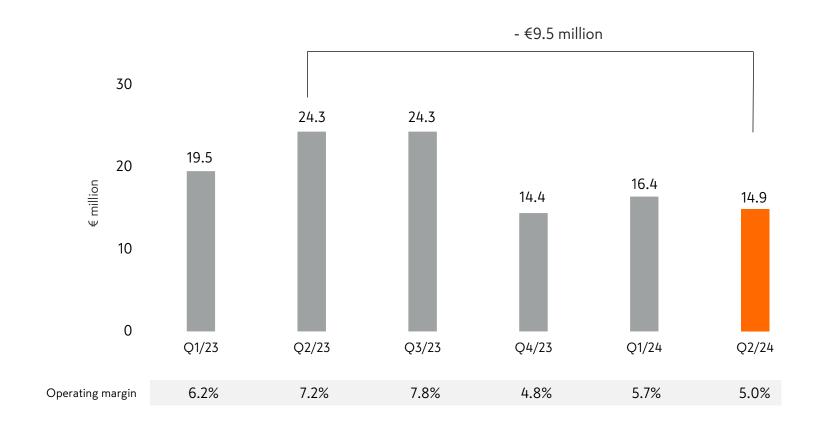


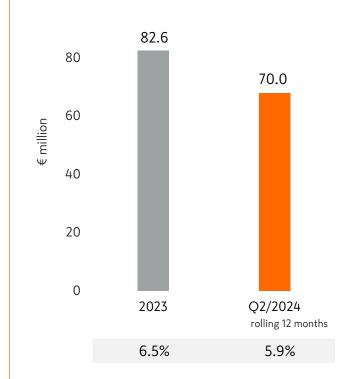




#### **CAR TRADE**

# **OPERATING PROFIT**







# **KEY EVENTS IN CAR TRADE IN Q2**

- Market demand for new cars muted, Q2 first registrations in Finland -19.7%
   (passenger cars and vans); market for used cars up +2.9%
- Net sales and profitability at expected level in a difficult market
- New car sales down, customer demand for new models at a good level
- In used cars, sales growth significantly outpacing the market
- Good growth continued in service sales
- Growth in K-Lataus EV charging proceeded according to plans; over 1,700 charging points, of which 679 fast charging points (373)
- In sports trade, net sales decreased, but market share strengthened

# **K-AUTO NET SALES** ■ New cars ■ Used cars ■ Services 21% 48 % 31 % Net sales for the division's car trade businesses, Q2/2024, €,

rolling 12 months



# **KEY HIGHLIGHTS**



- Consumer confidence still weak,
   but has improved in recent months
- Consumption polarised price still important, but quality and convenience emphasised
- The development of our store site network continues: 7 new stores to open in H2/2024, 23 stores updated
- Strong position in all areas of food trade

# BUILDING AND TECHNICAL TRADE

- Market showing signs of picking up in all operating countries, though the cycle still weak
- Execution of country-specific strategies continues
- Inventories at a healthier level in both building and home improvement trade and technical trade

#### **CAR TRADE**

- A balanced business portfolio
- New car sales muted, but new models expected to support sales
- Strong sales growth expected to continue in used cars and services





# **OUTLOOK AND GUIDANCE**



### **OUTLOOK**

In grocery trade, B2C trade and the foodservice market are expected to remain stable despite tightened price competition, and inflation is expected to slow down in 2024. Profitability in grocery trade is estimated to remain good also in 2024.

In building and technical trade, the market is expected to continue to decline in 2024. The economic cycle will have the biggest impact on new residential building, while the decline in other building construction, renovation building and infrastructure construction is expected to be smaller. The cycle is expected to turn in 2025.

Profitability in building and technical trade is estimated to fall short of the 2023 level, but to still remain at a reasonably good level in 2024.

In car trade, new car sales are expected to fall short of the 2023 level. Sales of used cars and services are expected to grow. Profitability in car trade is estimated to still remain good in 2024, but to fall short of the 2023 level.



# **GUIDANCE FOR 2024 (SPECIFIED)**

Kesko Group's profit guidance is given for the year 2024, in comparison with the year 2023.

Kesko's operating environment is estimated to remain challenging in 2024.

Kesko's net sales and operating profit are estimated to remain at a good level in 2024 despite the challenges in the company's operating environment. Kesko estimates that its comparable operating profit in 2024 will amount to €620–680 million. Previously, the comparable operating profit was estimated to amount to €620-700 million. The profit guidance specification is based on development in the first year-half and on updated estimates regarding development in building and technical trade

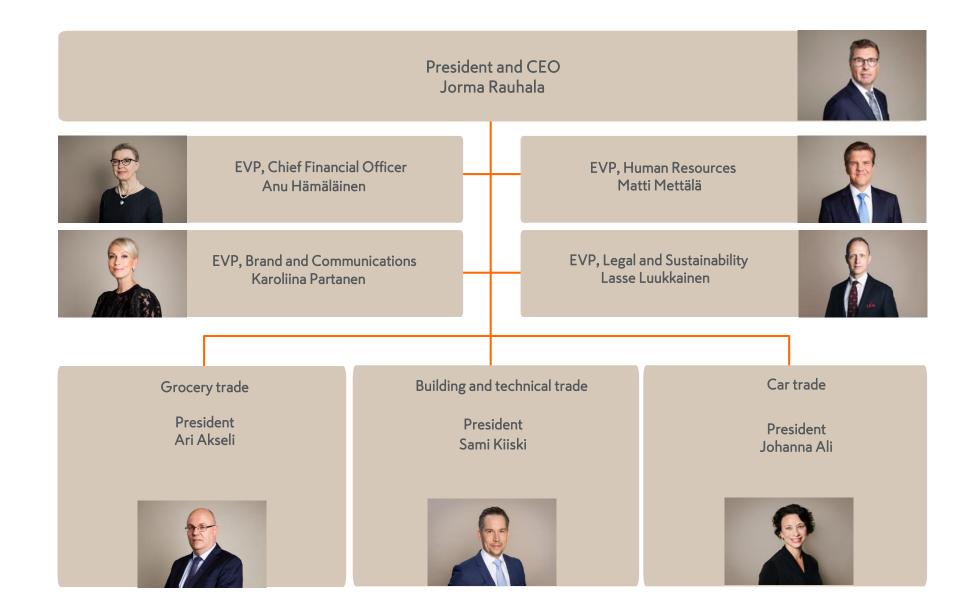
and car trade in latter half of the year.



# MANAGEMENT AND IR CONTACT



# **KESKO GROUP MANAGEMENT BOARD**





# **IR CONTACT**

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